

Project reference

Capital/513138/CWA

24th March 2025

Our alliance partner, Caledonia Water Alliance, will be managing this work on our behalf and have assigned AS Utilities to carry out the work.

Taking care of you water supply in Oban

Dear Customer,

We are taking care of the water services in your community by upgrading the water pipes in Oban to ensure you continue to enjoy clear, fresh drinking water, and reduce the chance of pipes bursting. We will be replacing approximately 2.5 km of water main.

When are we doing it

Watermains upgrade work is planned to start mid-April 2025 with the whole project taking approximately 14 months. Please see the plan on page 2 for details of the route.

Please drop in to our information event to find out more info:

Date: Wednesday 9th April 2025

Time: Drop in anytime between 3.30pm-6.30pm

Venue: Glencruitten Golf Club

What happens next

- This involves work to lay and replace the water mains from Oban Saints football pitch up Mossfield Avenue and along section of Glencruitten Road and Polvinster Road.
- Most of these works will be carried out in the road, pavement or verge next to the road.
- The site cabins will be set up start of April in the Mossfield Stadium car park. Work will start at the bottom end of the football pitch and work up towards the site compound area.
- There will be roadworks during the dates above. This may include the use of temporary traffic lights, localised road closures and some access restrictions. Advance signage will be in place ahead of any work in roads. Our site team will liaise with any customer whose access may be restricted during the works.
- The works will be carried out on a rolling basis. We will write to residents for each new phase of work starting to provide more detailed information about any traffic management. Please note dates and durations are subject to change depending on progress of the works.
- **We may need to turn off your water supply. If we do, we will send you further information at least 48 hours in advance, detailing the dates and times that your supply will be affected and what to do.**



For more details on how we carry out this work, visit:
scottishwater.co.uk/Oban

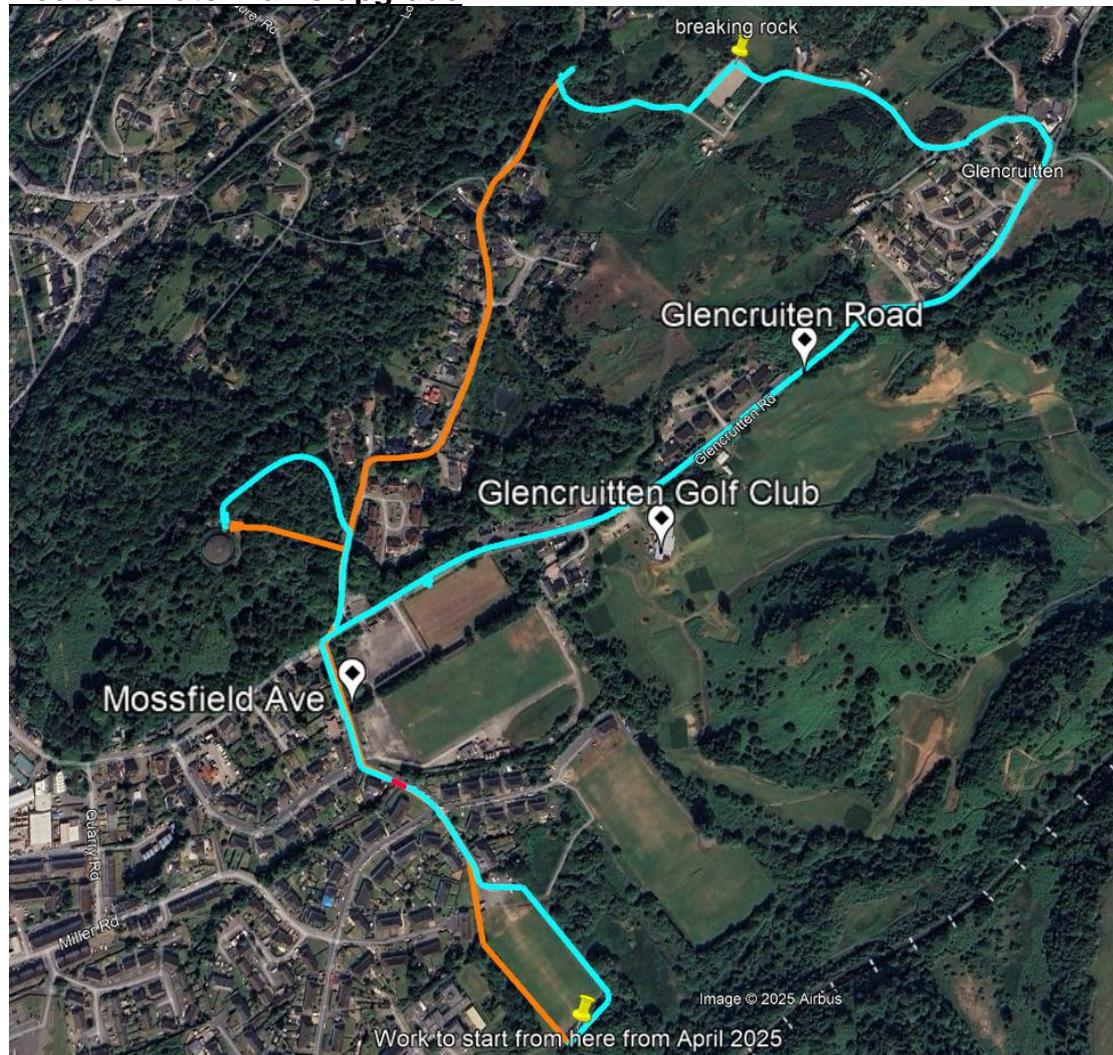
- During the works you may experience a change in water pressure and/or discoloured water. If this happens don't be alarmed, turn on the cold water tap in your kitchen, let the water flow slowly until it runs clear.
- Our contractor AS Utilities will be carrying out this work on our behalf and they will do all they can to keep disruption to a minimum.
- Due to the geology in Oban, it is anticipated that we will encounter some rock when we excavate and therefore some excavation work will be noisy.
- We recognise that these works may impact residents living in close proximity to this location and thank you for your patience and understanding. We thank you for your continued support as we carry out this major essential work to reduce the risk of bursts in this area of Oban.
- Further information will be posted on the website www.scottishwater.co.uk/oban

Yours sincerely

Paul Milligan

CWA Communications Manager

Route of watermains upgrade



KEY:



= New water mains



= Existing water main

"Map data ©2025 Google"

Visit



scottishwater.co.uk

Email



help@scottishwater.co.uk

Call

24/7 Customer Helpline free on:

[0800 0778778](tel:0800 0778778)

Follow us

[facebook.com/scottishwater](https://www.facebook.com/scottishwater)

[@scottish_water](https://twitter.com/scottish_water)

SW Internal
General

If you have any special requirements during our work or would like information in an alternative format or language, please contact us.